BrandMeister
USA 3102 • 3103 • 3104

2021 SUMMER UPDATES

Hotspot Passwords Now Required

All world-wide Master Servers starting October 1, 2021

Hotspot Security will now be required for all simplex and duplex hotspots connecting to BrandMeister world-wide starting Oct 1, 2021. This means you are required to set a hotspot security in the dashboard and then enter the same password into your hotspots. You will not be able to use the default password of "passw0rd". See the step by step instructions by visiting https://help.brandmeister.us/dashboard/hotspot-security. This applies to 7-digit and 9-digit radio IDs only. Finally you may have already noticed there is no longer an option to enable/disable Hotspot Security in Selfcare due to this new requirement.

Call Sign and Radio ID Matching

Effective September 1, 2021 on all USA Master Servers.

Another feature update being deployed (currently on 3102 and 3104) is the verification of Call Sign (Radio Alias in Repeater CPS) and Radio ID are matching the registration on RadioID.net. This means you must enter the Callsign and the RadioID you registered with RadioID.net for your devices (hotspots and repeaters) to connect to BrandMeister Servers. If they do not match the repeater/hotspots will not be allowed to connect until they are updated. So please visit RadioID.net and verify the information is correct and is the same information being used/entered into your hotspots and repeaters. For all repeaters the call sign must be listed first followed by a dash, space or slash if you wish to add other info in the Radio Alias field (in CPS) such as Mountain or City Name for example.

Repeater ID, Sysop Rights Automated

Effective Today on all World-wide Master Servers.

When you register for a 6-digit Repeater ID on RadioID.net the information is now sent to BrandMeister within 5 to 10 minutes of registration. This will also set the sysop rights to the trustee listed on RadioID.net. You will no longer need to contact support to add sysop rights to repeaters as long as you have a registered selfcare account. If you don't have a selfcare account please register and then open a support ticket to have sysop rights added to the repeater if it does not appear after registering for a BM Account.

3101 Decommissioning

Going offline December 1, 2021

Master Server 3101 will be decommissioned on or before December 1, 2021. Please take the time to move your repeaters to one of the other Master Servers in the USA such as 3102 in Dallas, 3103 in San Jose or 3104 in Chicago. The sooner all remaining repeaters move off 3101 the sooner it will be for the team to decommission the server. If you have any questions please submit a support ticket.

MMDVM, Homebrew Repeater Passwords

All world-wide Master Servers starting October 1, 2021

MMDVM, Homebrew Repeaters are now required to set passwords. This only applies to the 6-digit repeaters systems. You can set your password by visiting the Repeater Sysop Dashboard and scrolling down to Device Password. Once the password Is set you will then need to set the password in your MMDVM based repeaters. You will not be able to use the default password of "passw0rd". Motorola repeaters may optionally set their passwords but must be a hex value and 16 characters or less. Hytera Repeaters are not supported as of this time to set passwords and will continue to connect as they are today.

Help.BrandMeister.us Is Live

Available for USA BrandMeister Users.

A new website has been launched for users of the USA providing some of the common questions and information for those connecting and using the BrandMeister system in the USA. The new site is located at https://help.brandmeister.us. We hope this new site will provide information in guiding you in connecting and navigating the great system BrandMeister provides to the digital users.

Important Sites:

Global BrandMeister News/Updates
http://news.brandmeister.network

BrandMeister Wiki
http://wiki.brandmeister.network

USA Help Website
http://help.brandmeister.us

Telegram BM USA Support
https://t.me/joinchat/RBg0DOzJ77TwMFGA

Support Ticket System
http://support.brandmeister.network

Groups.io for USA Updates
https://groups.io/g/BrandMeisterUSA